

Prompt Payments by Public Sector Bodies

Quarter 4 2019: Financial Services and Pensions Ombudsman

Details	Number	Value	Percentage (%) of total number of payments made
Number of payments made within 15 days	221	771,538.03	56%
Number of payments made within 16 days to 30 days	161	452,233.79	41%
Number of payments in excess of 30 days	13	31,654.94	3%
Total payments made in Quarter	395	1,255,426.76	100%
¹ Disputed Payments	13	31,654.94	3%
Amounts of Late Payment Interest (LPI) paid in quarter	N/A	-	N/A
Amount in compensation costs paid in Quarter	N/A	-	N/A